

TDR Type	Docs Required		When this will be applicable
Train running Late by More than Three hours.	Customer Photo ID Proof- (Driving licence, voter id proof, passport, pan card etc)	Cancellation Slip or self declaration letter from passenger that he didn't travel because the Train was late for more than 3hours. (With complete name of passenger, contact number and address on the letter. Passengers signature is mandatory.	In case train is running late more than 3 hrs- full fare will be refunded. First Check in www.inidanrail.gov.in about the status of the train if it shows that the train is late more then 3 hours and due to this the passenger did not travel then only the TDR can be filed.
Train Cancelled By Railways.	Customer Photo ID Proof- (Driving licence, voter id proof, passport, pan card etc)	Cancellation Slip or self declaration letter from passenger that he didn't travel cause the Train was cancelled by Railway . With complete name of passenger, contact number and address on the letter. Passengers signature is mandatory.	In case train is cancelled by the Rlys due to accidents, breaches or floods, Bandh or Rail Roko agitation etc- full refund of the fare of entire booked journey will be granted .On line cancellation can be done up to 72 hrs / If 7 2 hours crossed and agent didnt cancel the ticket then he can also file TDR.
Difference of Fare in case proper coach not attached	Customer Photo ID Proof- (Driving licence, voter id proof, passport, pan card etc)	Certificate from the TTE (in original) for the lower class travelled is must to claim for refund.	In case proper coach is not attached-Difference of fare between the booked class and lower travelled class will be refunded. Certificate from the TTE (in original) for the lower class travelled is must to claim for refund.
AC Failure	Customer Photo ID Proof- (Driving licence, voter id proof, passport, pan card etc)	Certificate from the TTE (in original) for the AC not worked is must to claim for refund.	<p>a. In case of AC failure of AC1class/Executive class- Difference of fare between AC1class or Executive class and First Class will be refunded for the distance AC not worked. Certificate from the TTE (in original) for the AC not worked is must to claim for refund.</p> <p>b. In case of AC failure of AC2/AC3 class- Difference of fare between AC2/AC3 class and Sleeper Class will be refunded for the distance AC not worked. Certificate from the TTE (in original) for the AC not worked is must to claim for refund.</p> <p>c. In case of AC failure of AC chair car class- Difference of fare between AC chair car class and second class will be refunded for the distance AC not worked. Certificate from the TTE (in original) for the AC not worked is must to claim for refund.</p>
Travelled without proper ID proof	Customer Photo ID Proof- (Driving licence, passport, pan card etc)	Excess fare ticket (EFT) (in original) issued by the TTE is must to claim for refund.	In case Travelling without proper ID proof-will be considered without ticket and will be charged accordingly. Chief Commercial Manager/Refunds can be approached for discretionary refund. Excess fare ticket (EFT) (in original) issued by the TTE is must to claim for refund.

Wrongly charged by TTE	Customer Photo ID Proof- (Driving licence, passport, pan card etc)	Excess fare ticket (EFT) (in original) issued by the TTE is must to claim for refund.	In case of wrongly charged by the TTE-full refund will be granted by the Chief Commercial Manager/Refunds. Excess fare ticket (EFT) (in original) issued by the TTE is must to claim for refund.
Party partially travelled	Customer Photo ID Proof- (Driving licence, passport, pan card etc)	Certificate from the TTE (in original) for the less passenger travelled is must to claim for refund.	In case party/ family partially travelled- refund will be granted by the Chief Commercial Manager/Refunds as per rule. Certificate from the TTE (in original) for the less passenger travelled is must to claim for refund. (Partially used reserved ticket by Rajdhani, Shatabdi and Jan Shatabadi Exp- No refund is allowed.)
Passenger Not travelled	Customer Photo ID Proof- (Driving licence, voter id proof, passport, pan card etc)	Cancelation Slip or self declaration letter from passenger that he didn't travel	Refund on Tatkal Ticket- if it is cancelled up to 24 hrs before the scheduled departure of the train 25% excluding the Tatkal charges will be refunded. Thereafter no refund means would be zero refund. (This is to be filed when everything was ok , the ticect was confirmed but passenger didnt travel and the train has departed)

Certificate from the TTE (in original) for the AC not worked or Excess fare ticket(EFT) (in original) issued by the TTE for wrongly charged or Certificate from the TTE(in original) for the less passenger travelled may be submitted

Kindly Do Verify Booking Before ReBooking Same Ticket.

Existing Member

Already a Member?
Kindly Login to continue for Rail Ticket Booking.

Distributor Login Only, Customer Login will be live soon. Regret for the inconvenience.

User Name *

Password *

[Forgot Password ?](#)

[LOGIN](#)

[CLEAR](#)

KINDLY ENTER YOUR LOGIN CREDENTIALS

Book more than 300 PNR's in Jan 2011 and get assured incentives... more info call 022 4238 4238

My Account



Profile

[Edit Profile](#) | [Change Password](#)



My Transactions

All past and upcoming trips in a list

[Booked Ticket History](#) | [Cancel Ticket History](#) | [File TDR](#) | [Quick Print](#) | [Quick Cancel](#) | [Quick PNR](#)

CLICK ON FILE TDR

New Year Rail Booking Dhamaka:-
Book more than 300 PNR n get assured incentives up to ₹ 10000

New Year Rail Dhamaka '2011		
PNR		Rs.
From	To	
300	500	5000
501	600	6000
601	700	7000
701	800	8000
801	900	9000
901	1000	10000

and condition:

Period from 01.01.2011 to 31.01.2011

Incentives will be paid as per slab wise.

OSS reserves the absolute rights to change, modify and withdraw the scheme without any prior notice.

Book more than 300 PNR's in Jan 2011 and get assured incentives... more info

File TDR Details

Request No :	RBR - <input type="text"/>
PNR No :	<input type="text"/>
Ticket No :	<input type="text"/>
<input type="button" value="GO"/> <input type="button" value="Reset"/> <input type="button" value="CANCEL"/>	

KINDLY ENTER RBR, PNR OR TICKET NUMBER.



File TDR Details

Request No :	RBR - <input type="text"/>
PNR No :	<input type="text"/>
Ticket No :	<input type="text"/>
<input type="button" value="GO"/> <input type="button" value="Reset"/> <input type="button" value="CANCEL"/>	

The page at <http://www.railticketonline.com> says:

 Kindly file the TDR request within 25 days from Travel Date

CLICK ON OK THE MESSAGE DISPLAYED IS JUST FOR INFORMATION

Note: As per railway rule TDR should file within 30days from journey date, we kept 25days to process within TAT time without fail for your convenience.

Request No :	RBR - <input type="text"/>
PNR No :	<input type="text" value="6449439533"/>
Ticket No :	<input type="text"/>
<input type="button" value="GO"/> <input type="button" value="Reset"/> <input type="button" value="CANCEL"/>	

Ticket Details

Transaction ID	0291953921	PNR Number	6449439533
Train No. / Name	12321 / HWH MUMBAI MAIL	Date of Journey	04-Feb-2011
From	GAYA JN (GAYA)	To	KALYAN JN (KYN)
Class	AC 3 Tier	Distance	1667 KM
Scheduled Departure	05:27	Quota	General

Passenger Details

No.	Name	Age	Sex	Coach No/Seat No/Status
1	<input type="checkbox"/> KANAYA P	55	Male	B1/56/CONFIRM
2	<input type="checkbox"/> GHANSHYAM P	50	Male	B1/64/CONFIRM

TDR Reason :	<input type="text" value="Train Cancelled By Railways"/> <input type="text" value="Train Cancelled By Railways"/> <input type="text" value="Train running Late by More than Three hours"/> <input type="text" value="Difference of Fare in case proper coach not attached"/> <input type="text" value="AC Failure"/> <input type="text" value="Travelled without proper ID proof"/> <input type="text" value="Wrongly charged by TTE"/> <input type="text" value="Party partially travelled"/> <input type="text" value="Passenger Not travelled"/>	<input type="text" value="Non Travelling"/> <input type="button" value="Browse..."/> (Size Max 1000 KB)
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1. For e-Ticket, booking can be done upto chart Preparation approximately 4 to 6 hours before departure of train.For morning trains with departure time upto 12.00 hrs charts are prepared on the previous night.
2. Opening day booking (90th day in advance, excluding the date of journey) will be available only after 8 AM, along with the counters.

AFTER SELECTING A TDR REASON KINDLY ATTACH ANY ONE PASSENGER'S ID PROOF AND ALSO TAKE IN WRITING FROM THE PASSENGER WHAT WAS THE REASON FOR NOT TRAVELLING AND ASK HIM TO ENTER HIS CONTACT DETAILS AND THEN CLICK ON FILE TDR.

www.railticketonline.com/FileTDR.aspx

From	LUCKNOW NE (LJN)	To	MUMBAI CST (CSTM)
Class	Sleeper Class	Distance	1425 KM
Scheduled Departure	19:45	Quota	General

Passenger Details

No.	Name	Age	Sex	Coach No/Seat No/Status
1	<input checked="" type="checkbox"/> JABIR KHAN	45	Male	S13/48/CONFIRM
2	<input type="checkbox"/> SAKEELA KHAN	35	Female	S13/45/CONFIRM
3	<input type="checkbox"/> TABASSUM KHAN	20	Female	S13/46/CONFIRM

TDR Reason:

Attach Documents:

ID Proof: No file chosen (Size Max 1 MB) Non Travelling Proof: No file chosen (Size Max 1 MB)

*** Kindly attach the documents and submit the request within 25 days from Travel Date**

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CLICK ON CHOOSE FILE FOR ID PROOF OF PASSENGER WHEREAS ID PROOF CAN BE AMONG THE FOLLOWING:

PAN CARD, VOTING IDENTITY CARD, DRIVING LICENSE, PASSPORT.

CLICK ON CHOOSE FILE FOR NON TRAVELLING PROOF WHICH YOU CAN COLLECT FROM T.T.E OR YOU CAN TAKE IN WRITING FROM PASSENGER THE REASON OF NOT TRAVELLING ALSO ASK HIM TO MENTION HIS CONTACT DETAILS.

Class	AC 3 Tier			Distance	362 KM
Scheduled Departure	21:13			Quota	General
Passenger Details					
No.	Name	Age	Sex	Coach No/Seat No/Status	
1	<input type="checkbox"/> NILESH DAVE	41	Male	CANMOD	
2	<input checked="" type="checkbox"/> MEENA DAVE	40	Female	B1/62/CONFIRM	
3	<input checked="" type="checkbox"/> SHIKHA DAVE			B1/24/CONFIRM	
TDR Reason :	Train Cancelled By Railways				
Attach Documents:					
ID Proof :	C:\Documents and Se	Browse...	(Size Max 1	Travelling Proof :	C:\Documents and Se
					Browse... (Size Max 1000 KB)
<p>* Kindly attach the documents and submit the request within 25 days of the Date</p> <p>File TDR</p> <ol style="list-style-type: none"> For e-Ticket, booking can be done upto chart Preparation approximately 4 to 6 hours before departure of train. For morning trains with departure time upto 12.00 hrs charts are prepared on the previous night. Opening day booking (90th day in advance, excluding the date of journey) will be available only after 8 AM, along with the counters. 					



IT WILL SHOW YOU A MESSAGE ARE YOU SURE TO FILE TDR OF THIS TICKET CLICK ON OK

Railticket **ONLINE.com** Find Train Book Tickets? FAQs CUSTOMER CARE 022-68846684 022-42384238 In association with Indian Railway Catering & Tourism Corporation Ltd. IRCTC

RailTicket Online Booking Service will be Under Maintenance till 6:10 PM, 12/01/2011

File TDR Details

Your Ticket TDR Request Successfully Registered... Kindly Check Your Cancel Ticket History. [Click Here](#)

Note:

- In case train is cancelled by the Riys due to accidents, breaches or floods, Bandh or Rail Roko agitation etc- full refund of the fare of entire booked journey will be granted .On line cancellation can be done up to 72 hrs.
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AFTER CLICKING OK IT WILL FILE THE TDR FOR THE TICKET AND YOU WILL SEE THE ABOVE

Welcome RAMDAS LILADHAR BADIYANI | [OSS Software](#) | [My Account](#) | [Quick Book](#) | [Logout](#)

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Cancel Ticket History

Search Tickets

Request No.	<input type="text"/>	PNR No.	<input type="text"/>
Ticket No.	<input type="text"/>	Travel Date	<input type="text"/> / <input type="text"/> / <input type="text"/>
City/Station Code	From <input type="text"/> To <input type="text"/>	Status	All <input type="text"/>
Cancel Date	<input type="text"/> / <input type="text"/> / <input type="text"/>	Booking Date	<input type="text"/> / <input type="text"/> / <input type="text"/>

SEARCH **Reset** **Cancel**

Sr.	Request No.	Booking Date	From	To	Travel Date	Total Amt	Refund Amt	Cancel Date	Status	TDR
1	RBR15757134	06/12/2010	BRC	BVI	29/12/2010	1195.00	0.00	12/01/2011	Under Verification	TDR
2	RBR15757134	06/12/2010	BRC	BVI	29/12/2010	1195.00	341.00	29/12/2010	Completed	TDR



IT WILL SHOW IT IS UNDER VERIFICATION AND THEN WE WILL VERIFY AND FILE TDR IN IRCTC, AND AS PER INDIAN RAILWAY RULES YOU WILL GET REFUND AFTER 90 DAYS FROM THE DATE